



FAQs for UCAN App

1. What are the 2026 app changes?

- The app is introducing a new Points system. UCANs will be converted to Points, which will be earned the same way UCANs were.

2. What are points and how do members earn them?

- Points replace UCANs. Members earn them the same way as before, by scanning QR codes at events, volunteering, and donating.

3. What can members use points for?

- Points can be used just like UCANs were, including:
 - Purchasing merchandise
 - Paying dues
 - Cashing out for money
 - 1 Point = \$1

4. How do members cash out points for money?

- Members can cash out Points through the app between October 1 and December 11 at 11:00 PM EST (tentative).
 - Checks will be mailed to the address listed in the member's account
 - There is no limit on cash-outs
 - Members who cash out more than \$599 (599 Points) will receive a 1099 for tax purposes



Don't have an account yet? Reach out to emilyolt@prescribedmarketinggroup.com to get set up as an admin.

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5. Can a member pay their yearly dues with points?

- Yes. Between October 1 and December 11 at 11:00 PM EST (tentative), members can use Points to pay their yearly dues.
 - 300 Points are required
 - Members must have the full 300 Points available in their account
 - Payment will be sent directly to the member's local union

6. Will the 2026 UCAN app updates affect the truck drawing and prizes?

- No. The change from UCANs to Points does not affect truck or other prize drawings. Points will simply replace UCANs for entries.
 - 20 Points = 1 entry
 - Each additional entry after the first costs 10 Points

7. Are there special ways for members to earn points?

- Yes. With the new update, members who pay their yearly dues upfront within the designated timeframe will receive a 25-point bonus, which is equivalent to a full month of points. Points will be added automatically.



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8. What will happen to current UCAN balances?

- All UCAN balances will automatically convert to Points when the new system launches.

9. Do points expire?

- No. Points do not expire and will roll over each year.

10. Can a member use the app or utilize point redemption while suspended?

- No. Members must contact their local union and become current on dues to regain access to the app and Point redemption.

11. What is the timeframe for cashing out or paying dues with points?

- Members can cash out Points or pay dues through the app between October 1 and December 11 at 11:00 PM EST (tentative).



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